Logic Stars Group LLC

# LSAvto PRO







Founded on April 1, 2003. The main activity of the company is the development, implementation and support of an complexed system for automating the activities of the auto distributor LSAvto PRO.

from **2003** 

We launch the systems for dealerships (LSAvto DMS) for major car brands

from **2006** 

We launch software for auto distributors more than **1000** enterprises

Solutions from the company Logic Strars Group are used in Russia and abroad

in 3 countries

Distributors use a locally adapted LSAvto PRO system to manage all major business processes

#### A comprehensive solution from Logic Stars Group includes:

- Ensuring the compliance with the national legislation of the countries of presence in terms of keeping records
- Integrations with the necessary state systems
- Compliance with the personal data processing policy





# Facts about the LSAvto system



100% dealers







**SWM** 









20%



Mercedes-Benz dealers in Russia













## We are also trusted by:







































### Factors a Distributor should consider for successful work in the market



Analysis of market needs and current customer preferences		Analysis of the efficiency of activities		Reducing the complexity of routine processes	
Brand	Factory	Dealer network	Confirmation	Feedback	Programs
Receiving feedback from the end clients - car owners		Availability of premium service for the car owners		Processes quality control	
Mechanism	ns Interaction	Controllability	Cars	Processes	Quality
Support of the company's operating activities		Management of incentive  programs  Mechanisms of deep interaction with dealer of the dealer network			
Result	Market	Promotion	Buyers	Activity	Profit
Interaction with systems of the manufacturer		Brand promotion	promotion  Transparancy and controllability of processes in the dealer network		







#### **IMS LSAvto PRO**

Решение позволяющее Дистрибьютору обеспечить эффективность бизнес-процессов.







- automation of the distributor's internal processes
- two-way data exchange with manufacturer systems
- integration with information systems of counterparties
- analytical BI reporting and dashboards



- dealer WEB portal
- integration with dealer's IT systems
- control of the timeliness of information processing by the dealer



- WEB account + mobile application for the end client
- integration with feedback systems (call centers, CSI surveys)
- electronic service book





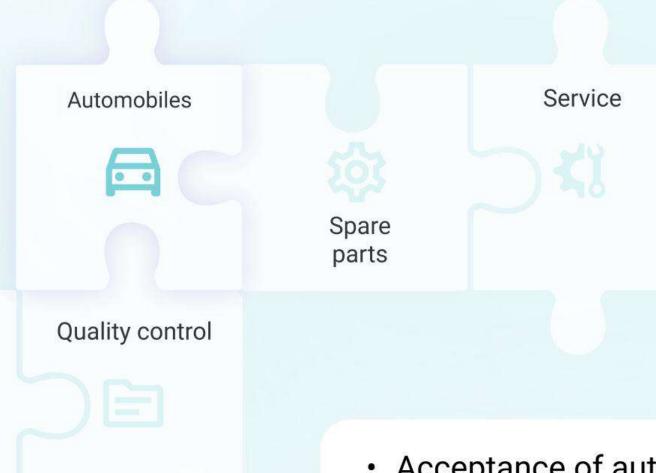




#### **Automobiles**



- Sales planning by dealers
- Formation of orders to the manufacturer
- Calculation of bonuses and penalties
- Free stock, pre-order, orders
- Financial control, approval
- Orders for shipment, interaction with logistics companies, personal account of the carrier



- Acceptance of automobiles by a dealer, control of damage
  - during transportation Transit car storage warehouses, preparation for acceptance/shipment of automobiles, personal account of warehouse
  - Release of electronic vehicle passports
  - Registration of car sales by a dealer (taking into account) incentive programs)
  - Summary analytical reporting
  - Daily data upload to the parent company





Finance

**CRM** 

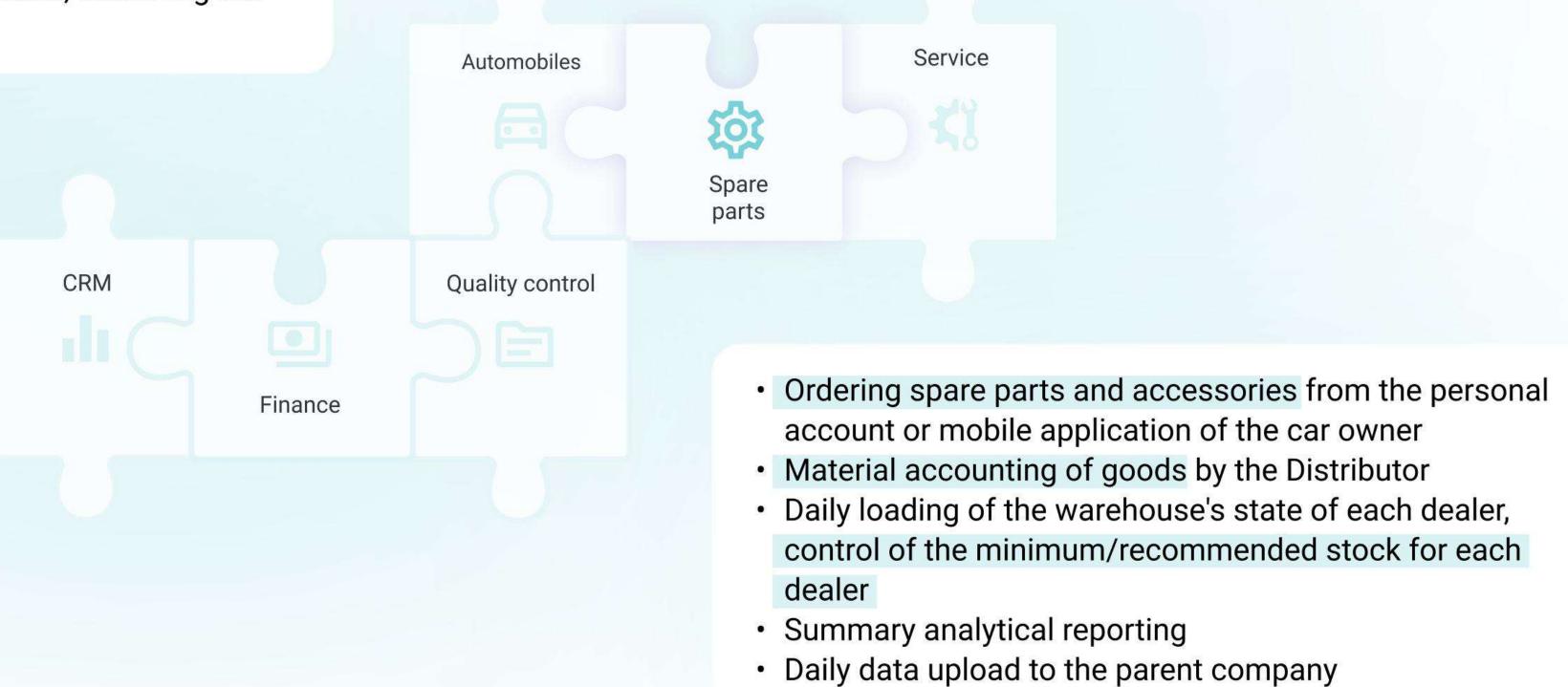




## **Spare parts**



- Sales planning of spare parts and accessories
- Calculation of bonuses and penalties
- Availability information, pre-order, orders, complaints
- Intelligent analysis of the current demand, the formation of regular, warehouse and urgent orders to the supplier
- Accounting for delivery times, credit notes, informing the dealer









#### Service



- Formation of applications in the dealer's office (technical report, refurbishment, warranty repair, goodwill repair, repair on sale, repair under service contracts)
- Control and approval of applications by the Distributor
- Accounting for service companies
- Accounting for warranty restrictions
- Maintenance monitoring











Summary analytical reporting

#### CRM



- Integration with lead generation systems
- Automatic and manual registration of incoming traffic
- Control of incoming traffic processing
- · Creation of a worksheet, registration of test drives, car delivery or transaction cancellation with contracting, appropriate analytics



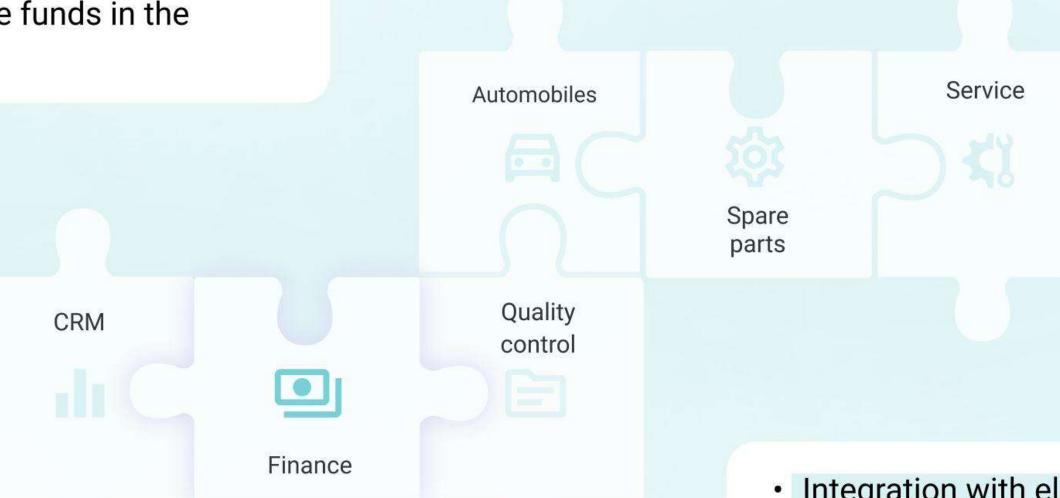
- Sales funnel, conversion
- Setting up forms of commercial offers, sales contracts, etc.
- Providing access to the personal account of the car owner
- Summary analytical reporting



#### **Finance**



- Accounting for different payment terms, flexible pricing, price lists
- Formation of invoices for payment for dealers
- Control of allowable debt
- Calculation of bonuses and compensations for dealers
- Possibility of self-offsetting of available funds in the Dealer's personal account

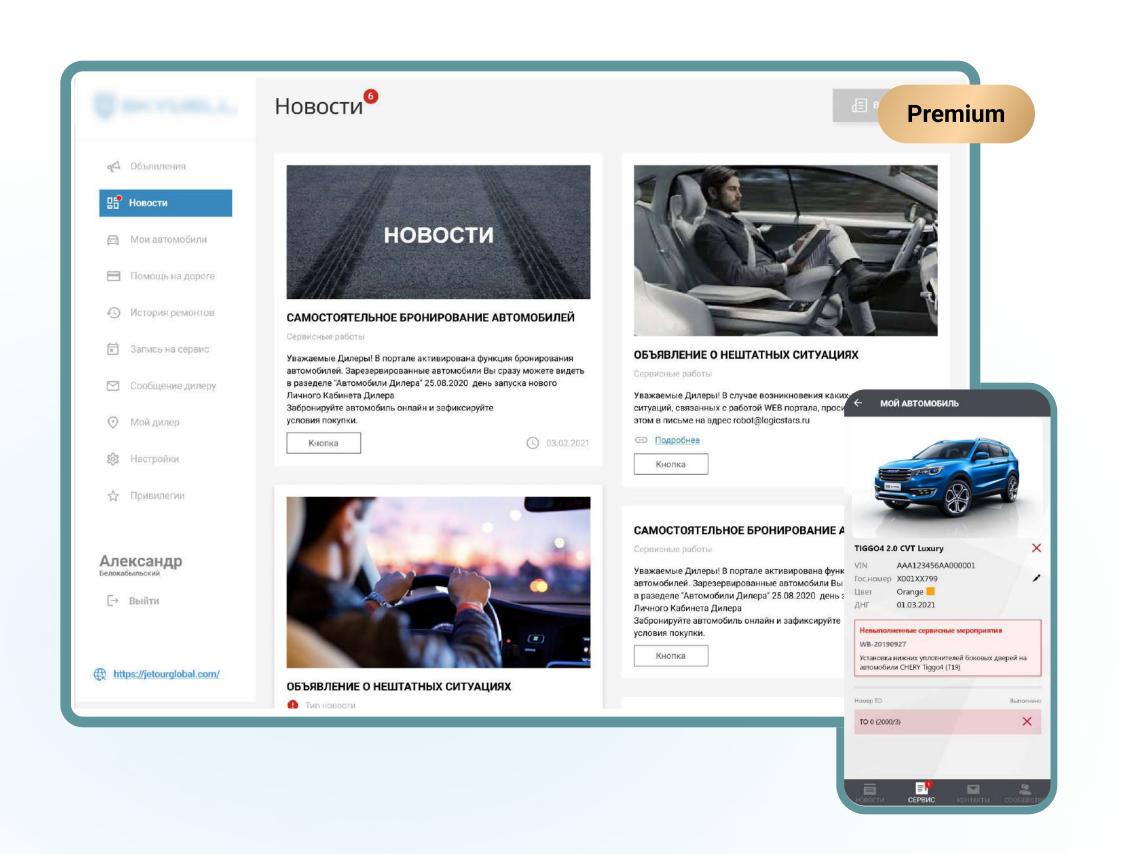


- Integration with electronic document management systems
- Integration with bank-client systems
- The act of reconciliation with the dealer in the dealer WEB portal
- Integration with the distributor's accounting system



# Client's personal account (personal WEB account and mobile application)





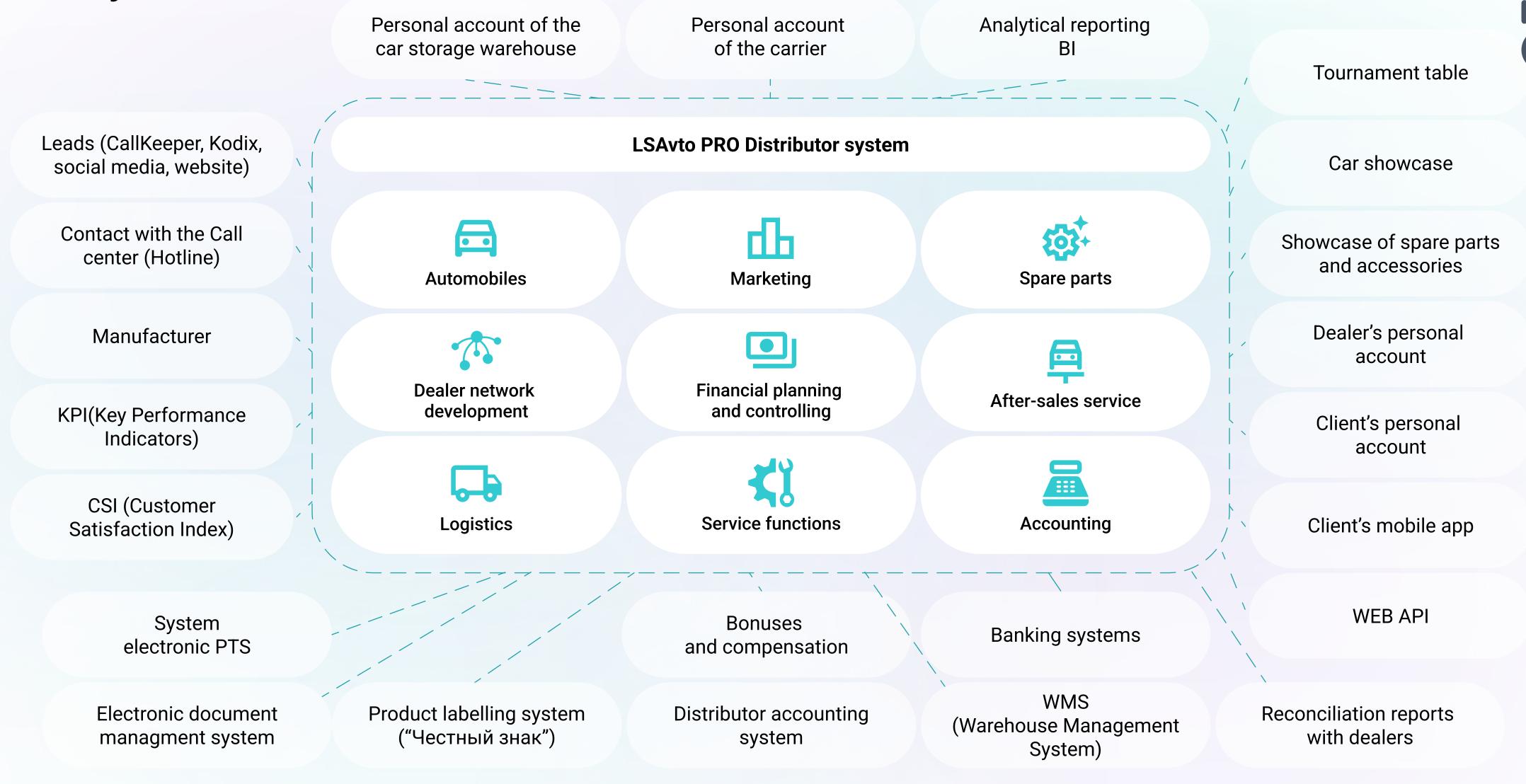
- Distributor's and dealer's news
- Dealer's current marketing promotions
- List of own automobiles
- Control of the unfulfilled service campaigns
- Maintenance cost calculator
- Pre-registration for the service
- Correspondence with the Dealer (controlled) by the Distributor)
- Formation of orders for spare parts and accessories, images of accessories
- Vehicle manual, electronic service book and other documents
- Dealer and distributor contacts, map, route building in the navigator
- Links to official communities
- Multilingual interface







## **GLS System**





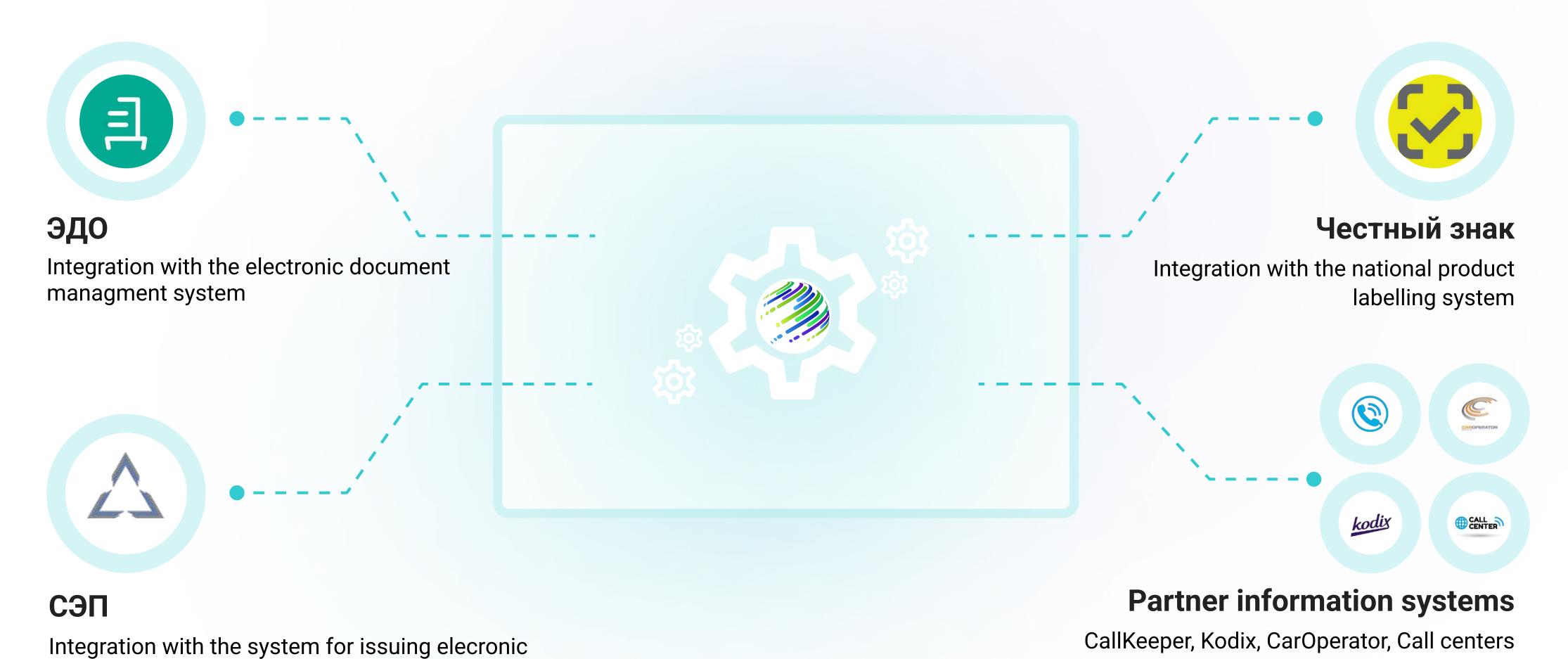






# **Interaction with Russian systems**

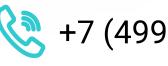






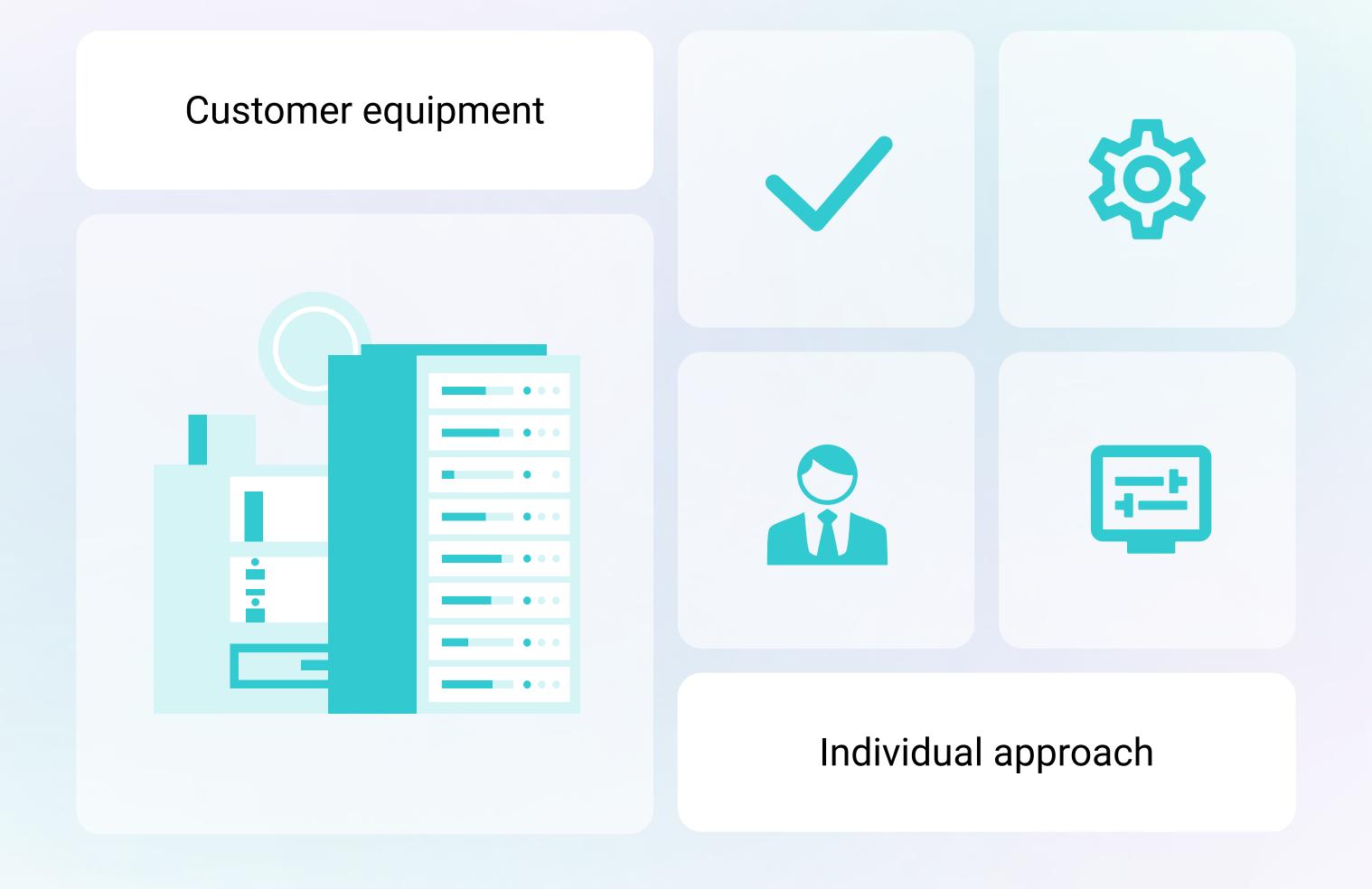
vehicle passports





# System installation options:











# LSAvto system implementation in 9 weeks











## Launch project cost: LSAvto Pro Sales+CRM Package



### System modules



#### Main:

- «Car sales»
- «Spare parts sales»
- «After-sales service»
- "Logistics"
- WEB-portal for interaction with dealers
- 20 licenses (Distributor users working simultaneously)

#### Additional:

- Personal account of the car warehouse
- Personal account of the carrier

#### For a client



- Personal account of the car owner
- Mobile application for the customer

#### **Implementation**



- Launch and User Training
- Transferring data from another system

# Regular payments



#### of Distributor:

 Monthly payment for technical support services

Depending on the purchased modules:

- Monthly payment for access to the personal account of the car owner
- Monthly payment for technical support of the mobile application

#### of Dealer:

 Monthly payment for access to the Dealer's personal account







### Contacts

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